

March 3, 2024

Valued customer

Subject: Quality Survey Audit Questionnaire

Attn: Quality Department

All Metals Processing of Orange County, LLC (AMP) receives hundreds of vendor survey forms to be completed every year. As a result, we have decided in the interest of time and efficiency to provide the attached Customer Survey Questionnaire Response to satisfy the requirements of your survey requests.

AMP's Quality System is certified to ISO9001 / AS9100. We are also Nadcap accredited for Chemical Processing and NDT. Attached you will find copies of our current certificates.

Feel free to contact me should you need any additional information.

Thank you again for your continued interest in our company and services.

Respectfully,

Doug Sander

Doug Sander Quality Manager All Metals Processing of Orange County, LLC Office: 714-828-8238 ext. 2169

DougS@ampoc.com

CUSTOMER SURVEY AUDIT QUESTIONNAIRE RESPONSE

GENERAL INFORMATION:

CAGE Code: 9FAC2 NAICS Code: 332813 Phone: 714-828-8238 DUNS No. 080159400 SIC Code: 3471 Fax: 714-828-4552

All Metals Processing of Orange County, LLC (AMP) is an Aerospace Metal Finishing company, which also provides Organic Coatings and Non-Destructive Testing (MT, PT, HT/CT).

AMP is not a licensed FAA Repair Station; however, we do maintain a Drug and Alcohol Testing program that has been certified by the FAA.

AMP is registered with the DDTC. Our registration letter is attached.

AMP is an independent LLC and a subsidiary of Noble Aerospace. AMP has been in business since 1961, and is classified as a Small Business (less than 500 employees).

TOTAL EMPLOYEES: 106 (Production: 83, Quality: 11, Administration: 12)

WORK SCHEDULE:

All Metals Processing operates two 8-hour shifts per day.

FACILITIES:

3 Buildings, Total Square Footage - 60,000

ORGANIZATION:

CEO Michael Coburn <u>michaelc@ampoc.com</u> ext. 2161 General Manager Matt Moore <u>mattm@ampoc.com</u> ext. 2101

Director of Sales/Marketing

Quality Manager Doug Sander <u>dougs@ampoc.com</u> ext. 2169

MAJOR CUSTOMERS:

Boeing, Northrop Grumman, Lockheed Missile & Space, Airbus, Gulfstream, BF Goodrich Aerospace, Sikorsky, Pacific Scientific, Curtis Wright, Parker, Honeywell, SpaceX, Hawker Pacific, Triumph Group

COMMERCIAL/AEROSPACE BUSINESS:

Approximate percentage of 70% Commercial / 15% Military / 15% Space business performed at All Metals Processing.

CUSTOMER SURVEY AUDIT QUESTIONNAIRE RESPONSE (continued)

A copy of AMP's Quality Manual is available upon request Following is a summary of AMP's Quality System.

SYSTEM AND PROCEDURES:		YES	NO	N/A
1.	Does the Supplier have a Quality System Manual or Procedures?	<u>X</u>		
2.	Does the Supplier submit to a "Right of Entry" clause and does it apply to all Customers, Government and Regulatory Agencies?	<u>X</u>		
3.	Indicate the specification(s) your Quality System is based upon	<u>ISO 9</u>	001 / AS	<u>9100</u>
4.	Are inspection stamps used and controlled?	<u>X</u>		
5.	Is your Quality System Manual available for review upon request?	<u>X</u>		
6.	Enter the minimum number of years Quality records are kept.			as required_ contract
DRAWING AND CHANGE CONTROL:		YES	NO	N/A
1.	Are procedures in effect to ensure that specifications, and change notices are in use by Production and Inspection?	<u>X</u>		
2.	Are specifications dispersed from a central point and removed when superseded?	<u>X</u>		
3.	Are procedures in place for control of Customer furnished drawings?	<u>X</u>		
4.	Are the Quality Manual and Process Procedures controlled and are the most current revisions available for use?	<u>X</u>		
RECEIVING INSPECTION:		YES	NO	N/A
1.	Are supplies verified to be in accordance with P.O. requirements and specifications?	_X_		
2.	Are inspection results documented and on file?	<u>X</u>		
3.	Is nonconforming material identified and segregated?	<u>X</u>		
4.	Are age controlled items inspected for date of manufacture and expiration date?	<u>X</u>		
5.	Are customer supplied parts to be processed verified as to quantity and condition and is the customer notified in case of discrepancy?	_X_		

CONTRACT REVIEW:	YES	NO	N/A
 Does Quality review customer purchase orders for authorization and process capabilities? 	<u>_X</u> _		
2. Are customer purchase orders reviewed for content of pertinent information as required by prime customers / Nadcap / process specifications?	on _ <u>X</u> _		
NONCONFORMING MATERIAL:		NO	N/A
1. Is nonconforming material identified and segregated?	<u>X</u>		
Are there procedures for the handling and disposition of nonconforming material?	<u>_X</u>		
3. Are nonconformances exceeding the parameters of "Rework" submitted to customer for evaluation and disposition?	<u>X</u>		
4. Is a system in place for notifying affected customers when an escape of nonconforming product is discovered after Final Inspection?	<u>X</u>		
CORRECTIVE ACTION:	YES	NO	N/A
1. Is there a Corrective Action system in place?	<u>X</u>		
Are Corrective Action Requests issued to the Supplier when the situation requires?	_X_		
3. Is there a follow-up system on Corrective Action Requests?	<u>X</u>		
PROCUREMENT CONTROL:		NO	N/A
1. Is there a vendor quality rating system	<u>X</u>		
2. Are vendor quality performance records maintained?	<u>X</u>		
3. Are vendor surveys performed at least annually?	<u>X</u>		
5. Are certifications and test reports required by Purchase Orders?	<u>X</u>		
6. Is there a process for controlling counterfeit materials/parts?	<u>X</u>		
7. Is there a process which prohibits the use of Conflict Minerals as described in Section 1502 of the Dodd-Frank Act?	d _ <u>X</u> _		
SAMPLE INSPECTION:		NO	N/A
 Does supplier perform sample inspection in accordance with ANSI Z1.4, or as required by process specification and/or customer contract requirement 	ts? <u>X*</u>	 ss 100% r	 equired.

TRAINING:			NO	N/A
1.	Are processing operators trained and qualified to perform the job?	_X_		
2.	Are inspection personnel properly trained using documented procedures?	<u>X</u>		
INTERNAL AUDITS:		YES	NO	N/A
1.	Is there a documented internal auditing system in place?	<u>X</u>		
2.	Are internal audit results reported to top management for review?	<u>X</u>		
3.	Are processes and the quality system audited at least annually?	<u>X</u>		
MATERIAL HANDLING AND STORAGE:		YES	NO	N/A
1	. Are there procedures for the control of parts and materials?	_X_		
2	. Are materials traceable to certifications and/or purchase orders?	<u>X</u>		
3	. Are temperature and shelf life controlled items properly identified?	<u>X</u>		
8	Are age and temperature controlled materials controlled and are temperature and humidity conditions recorded as applicable?	<u>X</u>		
5	. Is First-In, First-Out stock rotation practiced?	<u>X</u>		
6	. Are customer supplied materials used for processing of their parts controlled and stored as required by customer?	<u>X</u>		
7	. Are materials in storage identified as to their inspection status?	<u>X</u>		
9	. Is there a process in place to prevent F.O.D. from being introduced into the work areas or into shipping containers of finished parts?	<u>X</u>		
CALIBRATION:		YES	NO	N/A
1	Does the calibration system comply with ANSI/NCSL Z540-1, ISO 10012-1?	<u>X</u>		
2	. Are measurements standards traceable to NIST?	<u>X</u>		
3	Are recall records maintained that indicate when equipment is due for calibration?	<u>X</u>		
4	. Is measuring equipment calibrated at established intervals?	_X_		