



All Metals Processing
of Orange County, LLC

March 3, 2024

Valued customer

Subject: Quality Survey Audit Questionnaire

Attn: Quality Department

All Metals Processing of Orange County, LLC (AMP) receives hundreds of vendor survey forms to be completed every year. As a result, we have decided in the interest of time and efficiency to provide the attached Customer Survey Questionnaire Response to satisfy the requirements of your survey requests.

AMP's Quality System is certified to ISO9001 / AS9100. We are also Nadcap accredited for Chemical Processing and NDT. Attached you will find copies of our current certificates.

Feel free to contact me should you need any additional information.

Thank you again for your continued interest in our company and services.

Respectfully,

Doug Sander

Doug Sander
Quality Manager
All Metals Processing of Orange County, LLC
Office: 714-828-8238 ext. 2169
DougS@ampoc.com

CUSTOMER SURVEY AUDIT QUESTIONNAIRE RESPONSE (continued)

A copy of AMP's Quality Manual is available upon request Following is a summary of AMP's Quality System.

SYSTEM AND PROCEDURES:	YES	NO	N/A
1. Does the Supplier have a Quality System Manual or Procedures?	<u>X</u>	___	___
2. Does the Supplier submit to a "Right of Entry" clause and does it apply to all Customers, Government and Regulatory Agencies?	<u>X</u>	___	___
3. Indicate the specification(s) your Quality System is based upon	<u>ISO 9001 / AS9100</u>		
4. Are inspection stamps used and controlled?	<u>X</u>	___	___
5. Is your Quality System Manual available for review upon request?	<u>X</u>	___	___
6. Enter the minimum number of years Quality records are kept.	<u>15 years, or as required by Customer contract</u>		

DRAWING AND CHANGE CONTROL:	YES	NO	N/A
1. Are procedures in effect to ensure that specifications, and change notices are in use by Production and Inspection?	<u>X</u>	___	___
2. Are specifications dispersed from a central point and removed when superseded?	<u>X</u>	___	___
3. Are procedures in place for control of Customer furnished drawings?	<u>X</u>	___	___
4. Are the Quality Manual and Process Procedures controlled and are the most current revisions available for use?	<u>X</u>	___	___

RECEIVING INSPECTION:	YES	NO	N/A
1. Are supplies verified to be in accordance with P.O. requirements and specifications?	<u>X</u>	___	___
2. Are inspection results documented and on file?	<u>X</u>	___	___
3. Is nonconforming material identified and segregated?	<u>X</u>	___	___
4. Are age controlled items inspected for date of manufacture and expiration date?	<u>X</u>	___	___
5. Are customer supplied parts to be processed verified as to quantity and condition and is the customer notified in case of discrepancy?	<u>X</u>	___	___

CONTRACT REVIEW:	YES	NO	N/A
1. Does Quality review customer purchase orders for authorization and process capabilities?	<u>X</u>	___	___
2. Are customer purchase orders reviewed for content of pertinent information as required by prime customers / Nadcap / process specifications?	<u>X</u>	___	___
NONCONFORMING MATERIAL:	YES	NO	N/A
1. Is nonconforming material identified and segregated?	<u>X</u>	___	___
2. Are there procedures for the handling and disposition of nonconforming material?	<u>X</u>	___	___
3. Are nonconformances exceeding the parameters of "Rework" submitted to customer for evaluation and disposition?	<u>X</u>	___	___
4. Is a system in place for notifying affected customers when an escape of nonconforming product is discovered after Final Inspection?	<u>X</u>	___	___
CORRECTIVE ACTION:	YES	NO	N/A
1. Is there a Corrective Action system in place?	<u>X</u>	___	___
2. Are Corrective Action Requests issued to the Supplier when the situation requires?	<u>X</u>	___	___
3. Is there a follow-up system on Corrective Action Requests?	<u>X</u>	___	___
PROCUREMENT CONTROL:	YES	NO	N/A
1. Is there a vendor quality rating system	<u>X</u>	___	___
2. Are vendor quality performance records maintained?	<u>X</u>	___	___
3. Are vendor surveys performed at least annually?	<u>X</u>	___	___
5. Are certifications and test reports required by Purchase Orders?	<u>X</u>	___	___
6. Is there a process for controlling counterfeit materials/parts?	<u>X</u>	___	___
7. Is there a process which prohibits the use of Conflict Minerals as described in Section 1502 of the Dodd-Frank Act?	<u>X</u>	___	___
SAMPLE INSPECTION:	YES	NO	N/A
1. Does supplier perform sample inspection in accordance with ANSI Z1.4, or as required by process specification and/or customer contract requirements?	<u>X*</u>	___	___

*unless 100% required.

TRAINING:	YES	NO	N/A
1. Are processing operators trained and qualified to perform the job?	<u>X</u>	___	___
2. Are inspection personnel properly trained using documented procedures?	<u>X</u>	___	___
INTERNAL AUDITS:	YES	NO	N/A
1. Is there a documented internal auditing system in place?	<u>X</u>	___	___
2. Are internal audit results reported to top management for review?	<u>X</u>	___	___
3. Are processes and the quality system audited at least annually?	<u>X</u>	___	___
MATERIAL HANDLING AND STORAGE:	YES	NO	N/A
1. Are there procedures for the control of parts and materials?	<u>X</u>	___	___
2. Are materials traceable to certifications and/or purchase orders?	<u>X</u>	___	___
3. Are temperature and shelf life controlled items properly identified?	<u>X</u>	___	___
8. Are age and temperature controlled materials controlled and are temperature and humidity conditions recorded as applicable?	<u>X</u>	___	___
5. Is First-In, First-Out stock rotation practiced?	<u>X</u>	___	___
6. Are customer supplied materials used for processing of their parts controlled and stored as required by customer?	<u>X</u>	___	___
7. Are materials in storage identified as to their inspection status?	<u>X</u>	___	___
9. Is there a process in place to prevent F.O.D. from being introduced into the work areas or into shipping containers of finished parts?	<u>X</u>	___	___
CALIBRATION:	YES	NO	N/A
1. Does the calibration system comply with ANSI/NCSL Z540-1, ISO 10012-1?	<u>X</u>	___	___
2. Are measurements standards traceable to NIST?	<u>X</u>	___	___
3. Are recall records maintained that indicate when equipment is due for calibration?	<u>X</u>	___	___
4. Is measuring equipment calibrated at established intervals?	<u>X</u>	___	___